



# Galaxy News

Access Excellence

MAY | 2019

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**FREE Live 365 x 24/7  
Technical Support**

Not Fake News!

**This Issue:**

ISC West

Events

Become a Dealer

Tech Tip

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About Us

## Galaxy at ISC West

Galaxy had another great show at ISC West in Las Vegas, NV. We enjoyed meeting with both long term partners and new clients and showing off our new booth! We had a lot of success demonstrating our new additions to Cloud Concierge, and our booth allowed us to showcase our cutting edge hardware.

Want to see pictures from the show? Follow us on twitter and LinkedIn for some sneak peaks of the photos. Stay tuned for a photo gallery being added to our website...

Our next major event is ESX in June!



## Events

### May

**May 13-17**  
Galaxy Training  
at Walkersville, MD

### June

**June 10-14**  
Galaxy Training  
at Walkersville, MD

### Save the Date!

**June 3-6**  
ESX  
at Indianapolis, IN

**June 23-27**  
Texas School Safety  
at Corpus Christi, TX

**Training at HQ in Walkersville is always FREE!**



## Become a Galaxy Dealer

For training dates, topics, cost, and travel:

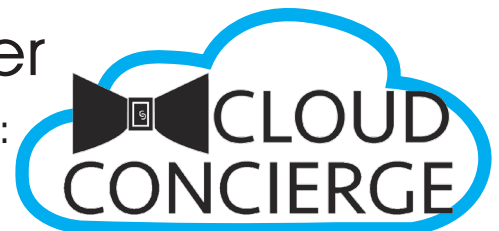
<http://www.galaxysys.com/training>

For an overview on perks of becoming a dealer:

<https://vimeo.com/146512736>

## Galaxy Help Website

<http://www.galaxysys.com/sghelp/Content/Home.htm>



## Tech Tip: Registration

System Galaxy offers a quick and easy way to register on-line. All that you need is the Software License Key found on the System Galaxy Order Information Sheet for the system being installed.

register now



Software License Key:

7WCJ-3X474-R9CWF-353TW-FJFY



1. In Galaxy Open the Registration Screen (Configure>Options>Registration) and select Wizard or start with System.
  2. Fill out the Customer Name, Authorized Galaxy Dealer Name, and Dealer Phone Number fields.
- After registration, this information will appear in Help>About System Galaxy, so your customers can always contact you.**
3. Enter the alpha-numeric Software License Key into the Software License field of the System Registration. A green check box will appear and the Register Via the Internet button becomes active.
  4. Click the button and fully fill out the fields of the window that opens and click the button Register Via the Internet Now. You should get a Registration Successful box and the features associated with your product key should be set in the System Registration screen.
  5. Either click Next to proceed to the Local Workstation screen or click Okay to close the System Registration screen and go back to Configure>Options>Registration>Local Workstation. Enter a Product Key from the System Galaxy Order Information Sheet and click the Register via the Internet button. Click OK after receiving the confirmation dialog box.



## Software Version 11.1.0.2

*Now Released! On our website for download*

### Highlights

**idProducer** – a new web-based badging software option that will be used cross platform by both System Galaxy and Cloud Concierge.

Hanwha wave video integration



**Single Sign-on Capability** - Now you can use your network login to sign on to System Galaxy. When the user attempts to log in, they enter their windows/domain username and password. The system validates against the Windows domain to authenticate the login. The password is not saved by System Galaxy.

**Galaxy has increased the allowable Loop/Clusters to 65535 and Controllers to 65533 per Loop/Cluster** - In previous versions, the maximum number of Loop/Clusters in a system was 254 and the maximum number of controllers in a Loop/Cluster was 254.

Because of these changes, there are several new rules to be aware of. Dealers can log in and see all the features and upgrade recommendations: <http://galaxysys.com/techsupport-System-Galaxy-Current-SG-v1102-and-earlier?id=4>

## AIA Training

New course approved for AIA HSW credit:



Galaxy is an authorized AIA provider and offers on-site and instructor led sessions. <http://www.galaxysys.com/page-AIAINFO>

Previous Galaxy Newsletters can now be found under our “Resources” tab



ACCESS EXCELLENCE

Products

Support

Resources

## About Galaxy Control Systems

### Galaxy Benefits:

- Privately Held Company
- Certified & Professionally Trained International Dealer Network
- Committed to In-House Design & Manufacturing
- Personalized Customer Relationships

### Galaxy Control System's Mission Statement

To ensure the success of our client's Access Control & Security Management Systems, Galaxy has dedicated itself to providing the highest level of technical support and customer service. By effectively supporting our authorized dealer network and servicing emerging end-users needs, Galaxy not only ensures its own future successes but also will facilitate the increasing integrity and professionalism of our industry. We will accomplish our goals by committing all of our human and financial resources to better serve our dealer network and the customers on whom we all depend.

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